F.No. MetI-24/3/2021-METAL-I
Government of India
Ministry of Mines

Shastri Bhawan, New Delhi
Dated the 6th January, 2026

OFFICE MEMORANDUM

Subject: Technical disruption of Non Ferrous Metal Import Monitoring System (NFMIMS) portal due to server migration – Request for waiver of penalties imposed by Customs during 18.12.2025 to 04.01.2026 – reg.

The undersigned is directed to inform that the NFMIMS portal of the Ministry of Mines was migrated from NIC-DPIIT to NIC-Mines. Certain technical glitches were experienced during the post-migration stabilization period from 18.12.2025 to 04.01.2026. The IMS portal is now fully functional w.e.f. 05.01.2026 and is under observation.

2. Owing to the above system-related issues, some of the importers were unable to complete registrations/payments and obtain NFMIMS certificates within the prescribed timelines, resulting in delays in clearance of consignments at various ports and consequent imposition of penalties, despite there being no lapse on the part of importers. A letter dated 05.01.2026 from Freight Forwarders Association of India (FFAI) is attached herewith for reference.

3. In view of the above exceptional circumstances, it is requested that penalties imposed solely on account of non-availability of NFMIMS certificate during the period from 18.12.2025 to 04.01.2026 may be waived off against the proof of failure of registration/ payment on NFMIMS portal.

4. This issues with the approval of the Competent Authority.

06/1/26

(Mukesh Kumar)
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To,

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