

## **THEME 5:**

# **DISTRICT LEVEL COMMITTEE, PARTICIPATION OF LOCAL POPULATION AND FEEDBACK MECHANISM**

**Workshop DMF/PMKKKY on by Government of India**

**18<sup>th</sup> January 2019**

## Theme 5: Team composition

Chairman	Sh. B Sridhar (IAS), Andhra Pradesh
Co-chairman (DC)	Y.S.R/Kurnool
Rapporteur	Ibrahim

S.No	Member Districts	Members	Designation
1	Nalgonda		
2	Nagour		
3	Mayurbhanj		
4	Kumrambheem Asifabad		
5	Jharsuguda		
6	Vikarabad		
7	Sirohi		
8	Udaipur		
9	Hingoli		
10	Solan		
11	Betul		
12	Rewa		
13	Jamshedpur		

# 1. How to ensure the needs of the local population is properly addressed?

1. A **Village level committee (VLC)** shall be formed by Gram Sabha consisting of 5 members or as decided by Gram Sabha to prepare the list of projects to be taken for Gram Sabha's approval; VLC shall have **due representation** from **Women, SC & ST** communities and 1 member who is a directly/indirectly affected person
2. Official from Panchayat office, say Panchayat Secretary, should represent and coordinate the Gram Sabha
3. A participatory approach may be devolved to ensure Mining Affected persons from different age groups/genders to attend and identify the problems, needs and works
4. A handholding training to be conducted to train Village level committee members
5. A detailed program schedule/DMF action plan for the year to be prepared at the District level and to be shared to VLC
6. The **Gram Sabha presided over by the Sarpanch** shall consider all projects for inclusion or exclusion from the list and prioritise and send the approved list of projects to the Governing Council;
7. On receipt of the List of projects from Secretary, Gram Panchayat, the Governing Council which includes **local people representatives / lawmakers**, after duly verifying shall communicate the list for final approval of Gram Sabha.
8. **Gram Sabha shall duly publish** the final list in the Panchayat office after receipt of the **final list of projects** from the governing council
9. **People who have any objection** in the list may **make a representation** to the Gram Sabha which shall be disposed within 30 days. **Aggrieved person** may **submit an appeal** before the **Governing Council** within 60 days of such decision being taken
10. The **final list of projects** communicated by the **Gram Sabha** shall be accepted by the Governing Council and the Final List shall be kept in the DMF/PMKKKY website.

## 2. Issue of representation of MP's/MLA/MLC in the committee

1. Inclusion of all concerned MPs, MLAs, MLCs are to be included as members in the Governing council
2. ZP Chairperson may also be included as a member in the Governing council

### 3. Systematic FEEDBACK MECHANISM

1. A call center at District level for seeking direct feedback w.r.t satisfactory levels of the initiatives, problem areas/areas of improvement from the beneficiaries shall be obtained periodically via VoIP (Voice Over Internet Protocol) by a dedicated team of callers through a dedicated phone number
2. Conduct awareness programs giving wide publicity about the phone number/feedback mechanism to the public
3. Develop the feedback questions which are to be posed to the beneficiaries and identify the list of beneficiaries based on the initiatives taken up by DMF Funds
4. Satisfactory levels shall be monitored initiative wise and the feedback is reviewed monthly in order to take steps to improve the satisfactory levels
5. Random physical inspection of certain percentage of works may be conducted by a Third party agency
6. Quality control check of all works to be conducted periodically
7. A social audit has to be conducted to ensure the effectiveness of the initiatives

## 4. Grievance redressal mechanism

### **Grievance redressal**

1. The public can also directly call the dedicated phone number to register their complaints
2. Social media page, say Twitter, facebook etc, may be maintained to receive the feedback and register the complaints
3. The registered complaints will be assigned a unique ticket number and the details of the same shall be informed via SMS
4. The complaint details will be sent to the DMF convener of the district for necessary corrective action
5. The complaint redressal will be sent to the Complainant after duly addressing the complaint

## 5. Stakeholder participation

**Apart from the existing members of the Governing Council, the following members may be included, namely:--**

- Representative of **NGO** working in the district
- **Two/three representatives from mine owners/mineral based industries/ mine labour worker unions may be included**

- **The governing council shall meet as and when required and not less than once every quarter in a financial year.**

Awareness programs may be conducted in order to widely publicize the initiatives, Funds availability, Feedback mechanisms, registration of complaints and success stories at district/block level

DMF logo shall be posted at every work/initiative/project to ensure visibility for the works undertaken by DMF funds

Thank You

